

Deutsche Bank

Payment Services Directive 2

ES | Deutsche Bank S.A.E.  
DB

KPI & Statistics

### Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
October 1, 2024	305	364	1617	100%	100%	100%	0.00
October 2, 2024	311	379	1502	100%	100%	100%	0.45
October 3, 2024	302	348	1885	100%	100%	100%	0.40
October 4, 2024	299	349	2394	100%	100%	100%	0.11
October 5, 2024	292	337	1477	100%	100%	100%	0.27
October 6, 2024	304	349	1571	100%	100%	100%	0.28
October 7, 2024	310	359	1500	100%	100%	100%	0.28
October 8, 2024	305	394	1568	100%	100%	100%	0.23
October 9, 2024	312	382	1605	100%	100%	100%	0.35
October 10, 2024	314	362	1711	100%	100%	100%	0.23
October 11, 2024	310	367	1660	100%	100%	100%	0.23
October 12, 2024	294	341	1501	97%	97%	97%	0.89
October 13, 2024	298	353	1475	100%	100%	100%	0.13
October 14, 2024	315	365	1601	100%	100%	100%	0.21
October 15, 2024	309	362	1694	100%	100%	100%	0.56
October 16, 2024	361	423	1628	100%	100%	100%	0.39
October 17, 2024	320	366	1656	100%	100%	100%	0.28
October 18, 2024	319	367	1938	100%	100%	100%	0.31
October 19, 2024	304	362	1597	100%	100%	100%	0.20
October 20, 2024	304	354	1739	100%	100%	100%	0.97
October 21, 2024	337	364	1596	100%	100%	100%	0.22
October 22, 2024	330	364	1584	100%	100%	100%	0.43
October 23, 2024	326	535	1613	100%	100%	100%	0.29
October 24, 2024	323	367	1654	100%	100%	100%	0.29
October 25, 2024	312	366	1668	100%	100%	100%	0.44
October 26, 2024	313	378	2046	96%	96%	96%	0.98
October 27, 2024	284	339	1666	98%	98%	98%	0.93
October 28, 2024	311	359	1895	100%	100%	100%	0.29
October 29, 2024	329	380	1715	100%	100%	100%	0.37
October 30, 2024	310	363	1618	100%	100%	100%	0.43
October 31, 2024	297	349	1782	100%	100%	100%	1.39

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

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November 1, 2024	292	343	2439	100%	100%	100%	0.27
November 2, 2024	284	340	1512	100%	100%	100%	0.14
November 3, 2024	202	293	1519	100%	99%	100%	0.14
November 4, 2024	303	393	1658	100%	100%	100%	0.86
November 5, 2024	305	344	1624	100%	100%	100%	0.63
November 6, 2024	312	350	1709	100%	100%	100%	0.27
November 7, 2024	302	353	1372	100%	100%	100%	0.22
November 8, 2024	305	346	1355	100%	100%	100%	0.87
November 9, 2024	283	341	2205	100%	100%	100%	0.14
November 10, 2024	286	347	1457	100%	100%	100%	0.42
November 11, 2024	300	355	1621	100%	100%	100%	0.39
November 12, 2024	295	340	1401	100%	100%	100%	0.81
November 13, 2024	306	379	1634	100%	100%	100%	0.53
November 14, 2024	304	349	1356	100%	100%	100%	0.78
November 15, 2024	296	384	1318	100%	100%	100%	0.31
November 16, 2024	284	329	1525	100%	100%	100%	0.00
November 17, 2024	280	336	1383	100%	100%	100%	0.00
November 18, 2024	320	349	3789	100%	100%	100%	0.10
November 19, 2024	291	341	1354	100%	100%	100%	0.30
November 20, 2024	302	348	1348	100%	100%	100%	0.62
November 21, 2024	300	342	1401	100%	100%	100%	0.00
November 22, 2024	294	334	2033	100%	100%	100%	0.00
November 23, 2024	280	326	2227	100%	100%	100%	0.00
November 24, 2024	282	326	2891	100%	100%	100%	0.00
November 25, 2024	325	347	2462	100%	100%	100%	0.06
November 26, 2024	297	340	2059	100%	100%	100%	0.00
November 27, 2024	318	364	2681	100%	100%	100%	0.00
November 28, 2024	366	353	2240	100%	100%	100%	0.00
November 29, 2024	317	369	2416	100%	100%	100%	0.00
November 30, 2024	303	356	2559	100%	100%	100%	0.00

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	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
December 1, 2024	308	356	2398	100%	100%	100%	0.00
December 2, 2024	332	420	1368	100%	100%	100%	0.00
December 3, 2024	330	373	1439	100%	100%	100%	0.12
December 4, 2024	312	359	1344	100%	100%	100%	0.30
December 5, 2024	315	356	1713	100%	100%	100%	0.29
December 6, 2024	304	339	1345	100%	100%	100%	0.24
December 7, 2024	307	338	1231	100%	100%	100%	0.74
December 8, 2024	296	343	1736	100%	100%	100%	0.19
December 9, 2024	306	360	1417	100%	100%	100%	0.22
December 10, 2024	301	352	1261	100%	100%	100%	0.31
December 11, 2024	319	365	1324	100%	100%	100%	0.71
December 12, 2024	314	397	1282	100%	100%	100%	0.65
December 13, 2024	306	355	1280	100%	100%	100%	0.23
December 14, 2024	286	331	1259	100%	100%	100%	0.25
December 15, 2024	288	334	1224	100%	100%	100%	0.19
December 16, 2024	345	343	1334	100%	100%	100%	0.23
December 17, 2024	296	388	1289	100%	100%	100%	0.22
December 18, 2024	306	355	1301	100%	100%	100%	0.29
December 19, 2024	326	380	1278	100%	100%	100%	0.34
December 20, 2024	304	357	1274	100%	100%	100%	0.22
December 21, 2024	291	342	1215	100%	100%	100%	0.25
December 22, 2024	290	339	1448	100%	100%	100%	0.26
December 23, 2024	323	356	1297	100%	100%	100%	0.22
December 24, 2024	299	358	1359	100%	100%	100%	0.33
December 25, 2024	302	351	2913	100%	100%	100%	0.25
December 26, 2024	294	340	1264	100%	100%	100%	0.23
December 27, 2024	309	350	1293	100%	100%	100%	0.23
December 28, 2024	289	382	1224	100%	100%	100%	0.25
December 29, 2024	306	341	1245	100%	100%	100%	0.27
December 30, 2024	317	357	1294	100%	100%	100%	0.27
December 31, 2024	297	348	1307	100%	100%	100%	0.23

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
October 1, 2024	139	276	901	100%
October 2, 2024	144	238	770	100%
October 3, 2024	146	228	783	100%
October 4, 2024	138	231	808	100%
October 5, 2024	127	194	781	100%
October 6, 2024	165	204	719	100%
October 7, 2024	129	202	732	100%
October 8, 2024	130	204	825	100%
October 9, 2024	130	200	779	100%
October 10, 2024	133	251	807	100%
October 11, 2024	127	201	766	100%
October 12, 2024	123	184	696	100%
October 13, 2024	126	183	733	100%
October 14, 2024	126	182	794	100%
October 15, 2024	129	251	803	100%
October 16, 2024	131	214	750	100%
October 17, 2024	131	192	757	100%
October 18, 2024	132	188	746	100%
October 19, 2024	125	225	764	100%
October 20, 2024	121	177	739	100%
October 21, 2024	125	197	774	100%
October 22, 2024	125	200	739	100%
October 23, 2024	124	204	824	100%
October 24, 2024	128	177	774	100%
October 25, 2024	125	193	777	100%
October 26, 2024	123	203	765	100%
October 27, 2024	117	182	717	100%
October 28, 2024	123	206	742	100%
October 29, 2024	124	182	792	100%
October 30, 2024	128	190	768	100%
October 31, 2024	129	199	792	100%

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KPI & Statistics

Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
November 1, 2024	122	179	970	100%
November 2, 2024	122	193	728	100%
November 3, 2024	117	183	719	100%
November 4, 2024	125	193	758	100%
November 5, 2024	129	212	803	100%
November 6, 2024	126	207	759	100%
November 7, 2024	126	191	761	100%
November 8, 2024	125	187	773	100%
November 9, 2024	122	183	763	100%
November 10, 2024	299	221	758	100%
November 11, 2024	125	200	840	100%
November 12, 2024	125	200	763	100%
November 13, 2024	125	202	923	100%
November 14, 2024	126	204	761	100%
November 15, 2024	128	200	833	100%
November 16, 2024	154	235	828	100%
November 17, 2024	127	193	705	100%
November 18, 2024	129	191	774	100%
November 19, 2024	124	204	781	100%
November 20, 2024	125	187	717	100%
November 21, 2024	127	183	794	100%
November 22, 2024	128	200	763	100%
November 23, 2024	122	184	820	100%
November 24, 2024	122	203	750	100%
November 25, 2024	128	224	819	100%
November 26, 2024	126	196	783	100%
November 27, 2024	127	212	738	100%
November 28, 2024	132	201	855	100%
November 29, 2024	124	195	784	100%
November 30, 2024	121	193	751	100%

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KPI & Statistics

Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
December 1, 2024	118	172	723	100%
December 2, 2024	158	252	921	100%
December 3, 2024	133	198	789	100%
December 4, 2024	127	185	810	100%
December 5, 2024	129	198	780	100%
December 6, 2024	122	199	751	100%
December 7, 2024	124	192	756	100%
December 8, 2024	135	178	734	100%
December 9, 2024	123	191	752	100%
December 10, 2024	127	195	768	100%
December 11, 2024	125	183	745	100%
December 12, 2024	128	202	774	100%
December 13, 2024	125	212	722	100%
December 14, 2024	121	185	737	100%
December 15, 2024	122	186	794	100%
December 16, 2024	125	196	737	100%
December 17, 2024	126	203	895	100%
December 18, 2024	126	202	725	100%
December 19, 2024	127	205	881	100%
December 20, 2024	129	199	797	100%
December 21, 2024	120	205	761	100%
December 22, 2024	123	180	727	100%
December 23, 2024	123	180	739	100%
December 24, 2024	123	187	763	100%
December 25, 2024	118	192	793	100%
December 26, 2024	121	194	685	100%
December 27, 2024	127	215	781	100%
December 28, 2024	125	205	731	100%
December 29, 2024	117	198	753	100%
December 30, 2024	124	194	789	100%
December 31, 2024	128	191	749	100%

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## Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4. This has been implemented for this region as some formatting e.g. on IBANs and other payment. data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic incomparability between online / mobile and API channels in the chosen performance measurement approach.