

Deutsche Bank

Payment Services Directive 2

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KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	ERROR_RATE
April 1,2024	465	432	1763	100%	100%	100%	0.38
April 2,2024	358	408	1836	100%	100%	100%	0.34
April 3,2024	392	411	1989	100%	100%	100%	0.52
April 4,2024	375	383	2352	100%	100%	100%	0.33
April 5,2024	356	400	2592	100%	100%	100%	0.4
April 6,2024	341	369	1802	100%	100%	100%	0.09
April 7,2024	335	362	2743	100%	100%	100%	0.09
April 8,2024	369	390	2360	100%	100%	100%	0.32
April 9,2024	368	425	1892	100%	100%	100%	0.25
April 10,2024	386	391	1820	100%	100%	100%	0.37
April 11,2024	361	397	2082	100%	100%	100%	0.28
April 12,2024	348	444	2359	100%	100%	100%	0.66
April 13,2024	337	356	1645	100%	100%	100%	0.08
April 14,2024	352	360	1711	100%	100%	100%	0.39
April 15,2024	376	405	1780	100%	100%	100%	0.62
April 16,2024	384	389	1779	100%	100%	100%	0.45
April 17,2024	354	386	1853	100%	100%	100%	0.26
April 18,2024	377	390	1851	100%	100%	100%	0.31
April 19,2024	367	378	2239	100%	100%	100%	0.26
April 20,2024	322	361	1648	100%	100%	100%	0.26
April 21,2024	340	384	1753	100%	100%	100%	0.09
April 22,2024	350	392	1786	100%	100%	100%	0.26
April 23,2024	337	461	1672	100%	100%	100%	0.25
April 24,2024	374	431	1668	100%	100%	100%	0.44
April 25,2024	366	397	2792	100%	100%	100%	0.24
April 26,2024	345	379	1705	100%	100%	100%	0.35
April 27,2024	339	360	1684	100%	100%	100%	0.08
April 28,2024	326	361	1551	100%	100%	100%	0.49
April 29,2024	342	387	2058	100%	100%	100%	0.35
April 30,2024	361	423	2331	100%	100%	100%	0.37

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

KPI & Statistics

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	ERROR_RATE
May 1,2024	327	369	2117	100%	100%	100%	0.46
May 2,2024	339	373	2639	100%	100%	100%	0.29
May 3,2024	315	361	2648	100%	100%	100%	0.39
May 4,2024	308	350	1617	100%	100%	100%	0.09
May 5,2024	324	342	1540	100%	100%	100%	0.08
May 6,2024	330	377	1635	100%	100%	100%	0.26
May 7,2024	319	372	1739	100%	100%	100%	0.62
May 8,2024	323	366	4310	100%	100%	100%	0.28
May 9,2024	320	355	1688	100%	100%	100%	0.22
May 10,2024	337	382	1789	100%	100%	100%	0.00
May 11,2024	322	363	1748	100%	100%	100%	0.00
May 12,2024	306	420	1970	100%	100%	100%	0.17
May 13,2024	329	365	1874	100%	100%	100%	0.00
May 14,2024	373	442	2165	100%	100%	100%	0.07
May 15,2024	340	385	1777	100%	100%	100%	0.25
May 16,2024	342	368	1824	100%	100%	100%	0.00
May 17,2024	327	368	1874	100%	100%	100%	0.00
May 18,2024	322	358	1663	100%	100%	100%	0.00
May 19,2024	320	374	1654	100%	100%	100%	0.00
May 20,2024	326	363	1684	100%	100%	100%	0.34
May 21,2024	327	372	2058	100%	100%	100%	0.20
May 22,2024	350	397	1762	100%	100%	100%	0.07
May 23,2024	333	366	1725	100%	100%	100%	0.00
May 24,2024	327	365	1670	100%	100%	100%	0.15
May 25,2024	316	353	2707	100%	100%	100%	0.00
May 26,2024	306	342	1590	100%	100%	100%	0.00
May 27,2024	328	357	1576	100%	100%	100%	0.00
May 28,2024	323	355	1594	100%	100%	100%	0.00
May 29,2024	336	393	1506	100%	100%	100%	0.14
May 30,2024	348	342	1609	100%	100%	100%	0.00
May 31,2024	363	436	1701	100%	100%	100%	0.00

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	ERROR_RATE
June 1,2024	338	334	1442	100%	100%	100%	0.09
June 2,2024	300	335	1461	100%	100%	100%	0.00
June 3,2024	313	373	1555	100%	100%	100%	0.28
June 4,2024	404	371	1497	100%	100%	100%	0.14
June 5,2024	389	410	1527	100%	100%	100%	0.00
June 6,2024	340	367	1557	100%	100%	100%	0.33
June 7,2024	321	362	1557	100%	100%	100%	0.00
June 8,2024	308	339	2184	100%	100%	100%	0.00
June 9,2024	339	342	1568	100%	100%	100%	0.09
June 10,2024	338	371	1496	100%	100%	100%	0.00
June 11,2024	313	361	1514	100%	100%	100%	0.00
June 12,2024	331	383	1539	100%	100%	100%	0.00
June 13,2024	348	378	1547	100%	100%	100%	0.00
June 14,2024	338	399	1641	100%	100%	100%	0.00
June 15,2024	312	351	1506	100%	100%	100%	0.27
June 16,2024	328	377	1700	100%	100%	100%	0.00
June 17,2024	325	356	1565	100%	100%	100%	0.00
June 18,2024	326	355	1567	100%	100%	100%	0.00
June 19,2024	328	367	1656	100%	100%	100%	0.14
June 20,2024	321	356	1545	100%	100%	100%	0.16
June 21,2024	319	370	1786	100%	100%	100%	0.00
June 22,2024	411	374	2963	95%	95%	95%	2.09
June 23,2024	342	370	2038	100%	100%	100%	0.30
June 24,2024	345	361	1920	100%	100%	100%	0.00
June 25,2024	341	376	1758	100%	100%	100%	0.00
June 26,2024	369	393	1927	100%	100%	100%	0.07
June 27,2024	391	458	1691	100%	100%	100%	0.14
June 28,2024	367	479	2283	100%	100%	100%	0.00
June 29,2024	394	412	1430	100%	100%	100%	0.00
June 30,2024	403	381	1555	100%	100%	100%	0.07

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up (AIS)
April 1, 2024	121	1202	552	100%
April 2, 2024	132	1180	575	100%
April 3, 2024	136	1731	599	100%
April 4, 2024	179	2012	831	100%
April 5, 2024	141	1530	676	100%
April 6, 2024	142	1166	597	100%
April 7, 2024	141	1151	570	100%
April 8, 2024	144	1093	600	100%
April 9, 2024	163	1744	603	100%
April 10, 2024	148	1204	575	100%
April 11, 2024	143	1236	659	100%
April 12, 2024	146	2142	658	100%
April 13, 2024	145	1480	586	100%
April 14, 2024	139	1214	734	100%
April 15, 2024	178	2118	577	100%
April 16, 2024	146	1524	592	100%
April 17, 2024	181	1525	599	100%
April 18, 2024	143	1446	563	100%
April 19, 2024	150	1249	631	100%
April 20, 2024	143	1320	639	100%
April 21, 2024	242	1264	832	100%
April 22, 2024	140	1181	696	100%
April 23, 2024	153	1432	572	100%
April 24, 2024	153	1930	745	100%
April 25, 2024	159	1541	675	100%
April 26, 2024	149	1298	602	100%
April 27, 2024	140	1238	781	100%
April 28, 2024	137	1067	690	100%
April 29, 2024	137	1349	595	100%
April 30, 2024	147	1222	768	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up (AIS)
May 1, 2024	141	1208	667	100%
May 2, 2024	138	1308	625	100%
May 3, 2024	145	1878	542	100%
May 4, 2024	137	1069	736	100%
May 5, 2024	158	1219	737	100%
May 6, 2024	165	1557	653	100%
May 7, 2024	143	1365	762	100%
May 8, 2024	146	1389	611	100%
May 9, 2024	142	1639	556	100%
May 10, 2024	161	1429	558	100%
May 11, 2024	142	1115	839	100%
May 12, 2024	156	1110	750	100%
May 13, 2024	142	1548	562	100%
May 14, 2024	147	1468	579	100%
May 15, 2024	153	1763	616	100%
May 16, 2024	144	1607	657	100%
May 17, 2024	168	1459	573	100%
May 18, 2024	150	1987	598	100%
May 19, 2024	139	1159	788	100%
May 20, 2024	133	1335	596	100%
May 21, 2024	141	1296	532	100%
May 22, 2024	140	1508	557	100%
May 23, 2024	157	1637	550	100%
May 24, 2024	139	1261	580	100%
May 25, 2024	148	981	568	100%
May 26, 2024	141	1460	736	100%
May 27, 2024	142	1322	661	100%
May 28, 2024	145	1748	541	100%
May 29, 2024	141	1460	656	100%
May 30, 2024	135	1385	567	100%
May 31, 2024	146	1499	571	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up (AIS)
June 1, 2024	145	1653	715	100%
June 2, 2024	148	1967	644	100%
June 3, 2024	250	1332	541	100%
June 4, 2024	146	2482	537	100%
June 5, 2024	142	1514	690	100%
June 6, 2024	139	1703	549	100%
June 7, 2024	148	1267	538	100%
June 8, 2024	211	1275	826	100%
June 9, 2024	166	1266	671	100%
June 10, 2024	136	1207	553	100%
June 11, 2024	148	1988	645	100%
June 12, 2024	141	1571	607	100%
June 13, 2024	148	1264	570	100%
June 14, 2024	153	1489	656	100%
June 15, 2024	142	1061	591	100%
June 16, 2024	138	1249	636	100%
June 17, 2024	156	1459	616	100%
June 18, 2024	145	1331	583	100%
June 19, 2024	154	1267	728	100%
June 20, 2024	141	1232	580	100%
June 21, 2024	139	1417	582	100%
June 22, 2024	190	1673	679	100%
June 23, 2024	162	1115	678	100%
June 24, 2024	160	1469	584	100%
June 25, 2024	163	1470	553	100%
June 26, 2024	157	1467	598	100%
June 27, 2024	150	1434	574	100%
June 28, 2024	155	1213	611	100%
June 29, 2024	149	1139	567	100%
June 30, 2024	151	1204	595	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up (AIS)
April 1, 2024	113	184	692	100%
April 2, 2024	132	193	743	100%
April 3, 2024	443	593	776	100%
April 4, 2024	143	191	813	100%
April 5, 2024	122	196	768	100%
April 6, 2024	119	195	722	100%
April 7, 2024	111	167	726	100%
April 8, 2024	135	214	777	100%
April 9, 2024	183	262	842	100%
April 10, 2024	122	193	775	100%
April 11, 2024	119	174	799	100%
April 12, 2024	122	183	775	100%
April 13, 2024	122	194	758	100%
April 14, 2024	118	184	739	100%
April 15, 2024	123	217	778	100%
April 16, 2024	118	173	759	100%
April 17, 2024	125	200	789	100%
April 18, 2024	118	181	755	100%
April 19, 2024	120	184	792	100%
April 20, 2024	190	204	903	100%
April 21, 2024	114	181	765	100%
April 22, 2024	117	191	755	100%
April 23, 2024	118	191	816	100%
April 24, 2024	122	191	789	100%
April 25, 2024	135	229	843	100%
April 26, 2024	117	184	783	100%
April 27, 2024	113	193	736	100%
April 28, 2024	113	182	715	100%
April 29, 2024	117	195	761	100%
April 30, 2024	121	194	759	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up (AIS)
May 1, 2024	130	272	750	100%
May 2, 2024	123	202	743	100%
May 3, 2024	117	180	771	100%
May 4, 2024	146	214	828	100%
May 5, 2024	115	192	781	100%
May 6, 2024	173	489	749	100%
May 7, 2024	160	243	909	100%
May 8, 2024	129	196	765	100%
May 9, 2024	118	192	736	100%
May 10, 2024	116	191	764	100%
May 11, 2024	119	170	779	100%
May 12, 2024	123	237	867	100%
May 13, 2024	121	179	805	100%
May 14, 2024	123	196	797	100%
May 15, 2024	121	198	775	100%
May 16, 2024	160	308	815	100%
May 17, 2024	129	206	791	100%
May 18, 2024	139	224	817	100%
May 19, 2024	134	223	826	100%
May 20, 2024	132	318	932	100%
May 21, 2024	220	375	879	100%
May 22, 2024	177	200	943	100%
May 23, 2024	124	216	839	100%
May 24, 2024	124	205	816	100%
May 25, 2024	124	187	756	100%
May 26, 2024	126	202	779	100%
May 27, 2024	121	195	831	100%
May 28, 2024	123	208	842	100%
May 29, 2024	122	203	721	100%
May 30, 2024	129	190	742	100%
May 31, 2024	131	192	764	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up (AIS)
June 1, 2024	123	192	776	100%
June 2, 2024	131	201	759	100%
June 3, 2024	141	240	801	100%
June 4, 2024	123	185	767	100%
June 5, 2024	183	197	792	100%
June 6, 2024	126	203	850	100%
June 7, 2024	171	245	870	100%
June 8, 2024	135	197	789	100%
June 9, 2024	209	196	804	100%
June 10, 2024	124	188	772	100%
June 11, 2024	119	181	758	100%
June 12, 2024	131	215	791	100%
June 13, 2024	133	203	777	100%
June 14, 2024	134	226	816	100%
June 15, 2024	134	203	896	100%
June 16, 2024	124	196	786	100%
June 17, 2024	129	185	779	100%
June 18, 2024	130	244	769	100%
June 19, 2024	127	191	735	100%
June 20, 2024	127	194	769	100%
June 21, 2024	125	207	809	100%
June 22, 2024	135	185	903	100%
June 23, 2024	122	197	795	100%
June 24, 2024	124	203	786	100%
June 25, 2024	126	213	771	100%
June 26, 2024	131	211	796	100%
June 27, 2024	126	193	772	100%
June 28, 2024	129	197	823	100%
June 29, 2024	124	185	771	100%
June 30, 2024	118	179	736	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up (AIS)
April 1, 2024	112	161	262	100%
April 2, 2024	133	180	292	100%
April 3, 2024	132	191	289	100%
April 4, 2024	122	176	309	100%
April 5, 2024	120	159	297	100%
April 6, 2024	111	149	324	100%
April 7, 2024	137	138	245	100%
April 8, 2024	116	155	305	100%
April 9, 2024	116	159	280	100%
April 10, 2024	117	163	279	100%
April 11, 2024	111	155	270	100%
April 12, 2024	117	155	387	100%
April 13, 2024	122	162	326	100%
April 14, 2024	127	173	313	100%
April 15, 2024	123	172	310	100%
April 16, 2024	123	159	272	100%
April 17, 2024	158	175	318	100%
April 18, 2024	118	152	284	100%
April 19, 2024	123	152	288	100%
April 20, 2024	118	156	303	100%
April 21, 2024	118	150	318	100%
April 22, 2024	115	148	301	100%
April 23, 2024	111	147	275	100%
April 24, 2024	207	152	303	100%
April 25, 2024	145	157	333	100%
April 26, 2024	112	152	266	100%
April 27, 2024	112	143	280	100%
April 28, 2024	98	137	243	100%
April 29, 2024	129	166	303	100%
April 30, 2024	127	167	296	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up (AIS)
May 1, 2024	132	510	321	100%
May 2, 2024	148	436	317	100%
May 3, 2024	145	461	322	100%
May 4, 2024	187	469	338	100%
May 5, 2024	154	459	304	100%
May 6, 2024	181	582	333	100%
May 7, 2024	210	511	350	100%
May 8, 2024	157	445	364	100%
May 9, 2024	153	437	310	100%
May 10, 2024	146	422	312	100%
May 11, 2024	151	464	290	100%
May 12, 2024	239	453	392	100%
May 13, 2024	150	449	316	100%
May 14, 2024	157	457	338	100%
May 15, 2024	157	444	315	100%
May 16, 2024	224	531	384	100%
May 17, 2024	165	462	354	100%
May 18, 2024	171	462	361	100%
May 19, 2024	173	484	351	100%
May 20, 2024	307	492	627	100%
May 21, 2024	276	670	682	100%
May 22, 2024	165	458	446	100%
May 23, 2024	161	513	347	100%
May 24, 2024	156	487	319	100%
May 25, 2024	148	434	317	100%
May 26, 2024	152	450	359	100%
May 27, 2024	157	454	322	100%
May 28, 2024	148	437	320	100%
May 29, 2024	149	420	404	100%
May 30, 2024	154	437	335	100%
May 31, 2024	149	445	345	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up (AIS)
June 1, 2024	115	147	277	100%
June 2, 2024	119	157	289	100%
June 3, 2024	209	242	538	100%
June 4, 2024	298	164	656	100%
June 5, 2024	131	166	277	100%
June 6, 2024	118	151	330	100%
June 7, 2024	115	152	291	100%
June 8, 2024	109	146	276	100%
June 9, 2024	134	138	468	100%
June 10, 2024	116	151	302	100%
June 11, 2024	106	205	292	100%
June 12, 2024	122	172	290	100%
June 13, 2024	116	163	286	100%
June 14, 2024	127	173	314	100%
June 15, 2024	117	148	301	100%
June 16, 2024	135	155	344	100%
June 17, 2024	121	166	302	100%
June 18, 2024	115	146	271	100%
June 19, 2024	118	143	290	100%
June 20, 2024	117	162	307	100%
June 21, 2024	134	155	324	100%
June 22, 2024	139	171	426	100%
June 23, 2024	136	225	432	100%
June 24, 2024	118	152	312	100%
June 25, 2024	119	163	294	100%
June 26, 2024	340	226	798	100%
June 27, 2024	120	152	314	100%
June 28, 2024	244	188	595	100%
June 29, 2024	110	144	289	100%
June 30, 2024	114	152	299	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

KPI & Statistics

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4. This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.