

Deutsche Bank

Payment Services Directive 2

DE | Deutsche Bank AG | DB

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	ERROR_RATE
October 1, 2024	1208	497	672	100%	100%	100%	0.00
October 2, 2024	1192	489	619	100%	100%	100%	0.01
October 3, 2024	1177	499	551	100%	100%	100%	0.00
October 4, 2024	1187	504	585	100%	100%	100%	0.01
October 5, 2024	1262	509	555	100%	100%	100%	0.78
October 6, 2024	1174	508	568	100%	100%	100%	0.07
October 7, 2024	1197	504	614	100%	100%	100%	0.03
October 8, 2024	1203	506	630	100%	100%	100%	0.02
October 9, 2024	1199	495	606	100%	100%	100%	0.01
October 10, 2024	1126	505	601	100%	100%	100%	0.02
October 11, 2024	1204	501	576	100%	100%	100%	0.01
October 12, 2024	1208	965	538	97%	97%	97%	1.24
October 13, 2024	1206	506	549	100%	100%	100%	0.01
October 14, 2024	1238	502	619	100%	100%	100%	0.00
October 15, 2024	1276	494	616	100%	100%	100%	0.00
October 16, 2024	1405	524	604	100%	100%	100%	0.01
October 17, 2024	1310	508	596	100%	100%	100%	0.01
October 18, 2024	1230	501	581	100%	100%	100%	0.01
October 19, 2024	1280	551	658	100%	100%	100%	0.01
October 20, 2024	1214	514	553	100%	100%	100%	0.00
October 21, 2024	1243	509	626	100%	100%	100%	0.00
October 22, 2024	1239	515	630	100%	100%	100%	0.00
October 23, 2024	1251	510	580	100%	100%	100%	0.01
October 24, 2024	1412	498	584	100%	100%	100%	0.01
October 25, 2024	1222	493	581	100%	100%	100%	0.01
October 26, 2024	1221	512	554	96%	96%	96%	1.38
October 27, 2024	1216	501	519	98%	98%	98%	1.26
October 28, 2024	1229	496	621	100%	100%	100%	0.01
October 29, 2024	1244	514	650	100%	100%	100%	0.02
October 30, 2024	1220	492	628	100%	100%	100%	0.00
October 31, 2024	1222	498	598	100%	100%	100%	0.03

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Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

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	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	ERROR_RATE
November 1, 2024	1205	492	559	100%	100%	100%	0.01
November 2, 2024	1196	503	558	100%	100%	100%	0.00
November 3, 2024	2315	2996	565	100%	99%	100%	1.02
November 4, 2024	1225	503	612	100%	100%	100%	0.04
November 5, 2024	1222	599	589	100%	100%	100%	0.00
November 6, 2024	1215	503	572	100%	100%	100%	0.01
November 7, 2024	1218	508	576	100%	100%	100%	0.00
November 8, 2024	1207	489	583	100%	100%	100%	0.00
November 9, 2024	1190	500	557	100%	100%	100%	0.01
November 10, 2024	1196	516	547	100%	100%	100%	0.01
November 11, 2024	1217	503	585	100%	100%	100%	0.00
November 12, 2024	1211	495	573	100%	100%	100%	0.01
November 13, 2024	1211	493	580	100%	100%	100%	0.00
November 14, 2024	1217	493	598	100%	100%	100%	0.00
November 15, 2024	1218	481	606	100%	100%	100%	0.00
November 16, 2024	1208	496	560	100%	100%	100%	0.03
November 17, 2024	1202	509	525	100%	100%	100%	0.00
November 18, 2024	1225	489	591	100%	100%	100%	0.00
November 19, 2024	1220	495	552	100%	100%	100%	0.02
November 20, 2024	1206	483	547	100%	100%	100%	0.01
November 21, 2024	1221	481	573	100%	100%	100%	0.03
November 22, 2024	1206	483	569	100%	100%	100%	0.01
November 23, 2024	1199	483	540	100%	100%	100%	0.09
November 24, 2024	1195	498	535	100%	100%	100%	0.01
November 25, 2024	1215	491	595	100%	100%	100%	0.00
November 26, 2024	1217	485	590	100%	100%	100%	0.00
November 27, 2024	1192	495	614	100%	100%	100%	0.06
November 28, 2024	1108	503	626	100%	100%	100%	0.00
November 29, 2024	1378	516	638	100%	100%	100%	0.01
November 30, 2024	1118	502	578	100%	100%	100%	0.06

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	ERROR_RATE
December 1, 2024	1118	517	570	100%	100%	100%	0.00
December 2, 2024	1148	526	671	100%	100%	100%	0.01
December 3, 2024	1142	519	587	100%	100%	100%	0.00
December 4, 2024	1023	520	581	100%	100%	100%	0.00
December 5, 2024	1068	514	621	100%	100%	100%	0.04
December 6, 2024	994	500	602	100%	100%	100%	0.01
December 7, 2024	992	518	564	100%	100%	100%	0.19
December 8, 2024	973	519	631	100%	100%	100%	0.01
December 9, 2024	1006	504	859	100%	100%	100%	0.12
December 10, 2024	1001	495	645	100%	100%	100%	0.01
December 11, 2024	1577	502	630	100%	100%	100%	0.01
December 12, 2024	991	506	625	97%	100%	100%	1.83
December 13, 2024	979	490	626	100%	100%	100%	0.00
December 14, 2024	961	487	604	100%	100%	100%	0.00
December 15, 2024	960	504	598	100%	100%	100%	0.00
December 16, 2024	984	485	635	100%	100%	100%	0.00
December 17, 2024	987	488	635	100%	100%	100%	0.00
December 18, 2024	982	482	605	100%	100%	100%	0.00
December 19, 2024	989	494	607	100%	100%	100%	0.01
December 20, 2024	987	508	576	100%	100%	100%	0.08
December 21, 2024	973	494	561	100%	100%	100%	0.01
December 22, 2024	976	500	558	100%	100%	100%	0.02
December 23, 2024	994	489	699	100%	100%	100%	0.01
December 24, 2024	986	491	552	100%	100%	100%	0.01
December 25, 2024	967	509	540	100%	100%	100%	0.01
December 26, 2024	970	492	535	100%	100%	100%	0.00
December 27, 2024	1090	484	573	100%	100%	100%	0.01
December 28, 2024	986	482	550	100%	100%	100%	0.01
December 29, 2024	977	490	545	100%	100%	100%	0.00
December 30, 2024	1002	474	725	100%	100%	100%	0.01
December 31, 2024	998	480	568	100%	100%	100%	0.01

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
October 1, 2024	2890	3360	3209	100%
October 2, 2024	2579	2941	2949	100%
October 3, 2024	2513	2824	2985	100%
October 4, 2024	2508	2808	2988	100%
October 5, 2024	2519	2853	2995	100%
October 6, 2024	2452	2765	2986	100%
October 7, 2024	2362	2458	2918	100%
October 8, 2024	2495	2766	2994	100%
October 9, 2024	2470	2761	2989	100%
October 10, 2024	2522	2815	2985	100%
October 11, 2024	2589	2834	3062	99%
October 12, 2024	2533	2794	2988	100%
October 13, 2024	2443	2649	3018	100%
October 14, 2024	2441	2724	2926	100%
October 15, 2024	2529	2845	2993	100%
October 16, 2024	2453	2730	2976	100%
October 17, 2024	2473	2718	2979	100%
October 18, 2024	2454	2713	2973	100%
October 19, 2024	2519	2794	2992	100%
October 20, 2024	2427	2634	3016	100%
October 21, 2024	2402	2609	2917	100%
October 22, 2024	2498	2770	2981	100%
October 23, 2024	2489	2758	2976	100%
October 24, 2024	2451	2704	2972	100%
October 25, 2024	2470	2742	2990	100%
October 26, 2024	2456	2732	3018	100%
October 27, 2024	2406	2575	3048	100%
October 28, 2024	2404	2676	2926	100%
October 29, 2024	2533	2760	3057	100%
October 30, 2024	2518	2784	3033	100%
October 31, 2024	2519	2821	3031	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
November 1, 2024	2588	2950	3027	100%
November 2, 2024	2504	2835	2992	100%
November 3, 2024	2461	2785	3015	100%
November 4, 2024	2429	2707	2937	100%
November 5, 2024	2566	2867	3018	100%
November 6, 2024	2461	2709	2980	100%
November 7, 2024	2525	2811	2988	100%
November 8, 2024	2544	2853	2965	100%
November 9, 2024	2501	2803	2965	100%
November 10, 2024	2473	2740	2973	100%
November 11, 2024	2524	2730	2922	100%
November 12, 2024	2635	2948	3117	100%
November 13, 2024	2787	3046	3401	100%
November 14, 2024	2793	3062	3418	100%
November 15, 2024	2813	3096	3259	100%
November 16, 2024	2586	2863	2991	100%
November 17, 2024	2515	2789	2957	100%
November 18, 2024	2551	2735	2950	100%
November 19, 2024	2586	2847	3004	100%
November 20, 2024	2639	2828	2991	100%
November 21, 2024	2531	2707	2992	100%
November 22, 2024	2607	2765	2990	100%
November 23, 2024	2522	2699	2951	100%
November 24, 2024	2528	2652	2984	100%
November 25, 2024	2453	2793	2918	100%
November 26, 2024	2613	2840	3007	100%
November 27, 2024	2595	2871	3034	100%
November 28, 2024	2572	2868	2991	100%
November 29, 2024	2568	2856	3029	100%
November 30, 2024	2658	2948	3063	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
December 1, 2024	2492	2848	2943	100%
December 2, 2024	2831	3208	3173	100%
December 3, 2024	2630	2905	2859	100%
December 4, 2024	2557	2846	2991	100%
December 5, 2024	2633	2914	3013	100%
December 6, 2024	2658	2936	3001	100%
December 7, 2024	2601	2793	2967	100%
December 8, 2024	2425	2667	2914	100%
December 9, 2024	2613	2845	2986	100%
December 10, 2024	2591	2816	3001	100%
December 11, 2024	2515	2764	2970	100%
December 12, 2024	2565	2823	2977	100%
December 13, 2024	2598	2893	2986	100%
December 14, 2024	2624	2871	2998	100%
December 15, 2024	2438	2585	2917	100%
December 16, 2024	2609	2889	2995	100%
December 17, 2024	2551	2822	2966	100%
December 18, 2024	2513	2811	2951	100%
December 19, 2024	2576	2870	2964	100%
December 20, 2024	2603	2895	2983	100%
December 21, 2024	2427	2654	2968	100%
December 22, 2024	2413	2649	2915	100%
December 23, 2024	2532	2792	2986	100%
December 24, 2024	2597	2843	2998	100%
December 25, 2024	2535	2821	2989	100%
December 26, 2024	2608	2916	3020	100%
December 27, 2024	2683	3042	3052	100%
December 28, 2024	2368	2643	3018	100%
December 29, 2024	2446	2727	2922	100%
December 30, 2024	2670	3044	3121	100%
December 31, 2024	2491	3984	3042	100%

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Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
October 1, 2024	2835	2894	1806	100%
October 2, 2024	2827	2924	1635	100%
October 3, 2024	2862	2883	1599	100%
October 4, 2024	2822	2873	1604	100%
October 5, 2024	2818	2875	1613	100%
October 6, 2024	2867	2851	1618	100%
October 7, 2024	2774	2819	1542	100%
October 8, 2024	2872	2895	1614	100%
October 9, 2024	2843	2888	1613	100%
October 10, 2024	2874	2877	1599	100%
October 11, 2024	2897	2873	1598	100%
October 12, 2024	2908	2941	1637	100%
October 13, 2024	2704	2876	1633	100%
October 14, 2024	2820	2809	1552	100%
October 15, 2024	2887	2892	1603	100%
October 16, 2024	2819	2874	1594	100%
October 17, 2024	2824	2876	1597	100%
October 18, 2024	2831	2866	1576	100%
October 19, 2024	2843	2866	1581	100%
October 20, 2024	2873	2866	1621	100%
October 21, 2024	2806	2829	1541	100%
October 22, 2024	2901	2980	2391	100%
October 23, 2024	2810	2884	1583	100%
October 24, 2024	2795	2880	1581	100%
October 25, 2024	2794	2886	1607	100%
October 26, 2024	2801	2910	1644	100%
October 27, 2024	2800	2926	1675	100%
October 28, 2024	2851	2838	1557	100%
October 29, 2024	2930	2993	1666	100%
October 30, 2024	2893	2878	2957	100%
October 31, 2024	2934	3042	1657	100%

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Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
November 1, 2024	2941	2972	1626	100%
November 2, 2024	2706	2904	1612	100%
November 3, 2024	2801	2888	1633	100%
November 4, 2024	2802	2851	1556	100%
November 5, 2024	3080	2921	1635	100%
November 6, 2024	2818	2890	1595	100%
November 7, 2024	2802	2883	1574	100%
November 8, 2024	2799	2876	1578	100%
November 9, 2024	2800	2877	1592	100%
November 10, 2024	2806	2858	1587	100%
November 11, 2024	2992	2867	1540	100%
November 12, 2024	2862	2960	1755	100%
November 13, 2024	3108	3090	2017	100%
November 14, 2024	3006	3069	1960	100%
November 15, 2024	3261	3053	1904	100%
November 16, 2024	2808	2895	1586	100%
November 17, 2024	2811	2861	1585	100%
November 18, 2024	2809	2865	1569	100%
November 19, 2024	2941	2911	1614	100%
November 20, 2024	2926	2906	1607	100%
November 21, 2024	2877	2954	1606	100%
November 22, 2024	2845	2897	1588	100%
November 23, 2024	2837	2885	1577	100%
November 24, 2024	2801	2869	1600	100%
November 25, 2024	2795	2917	1535	100%
November 26, 2024	2950	2930	1630	100%
November 27, 2024	2805	2946	1665	100%
November 28, 2024	2935	2945	1663	100%
November 29, 2024	2789	2954	1647	100%
November 30, 2024	2933	3006	1699	100%

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Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
December 1, 2024	2803	2861	1564	100%
December 2, 2024	2912	3095	1759	100%
December 3, 2024	2755	2947	1635	100%
December 4, 2024	2825	2921	1597	100%
December 5, 2024	2975	2966	1597	100%
December 6, 2024	2810	2912	1583	100%
December 7, 2024	2826	2911	1590	100%
December 8, 2024	2802	2860	1535	100%
December 9, 2024	2869	2921	1607	100%
December 10, 2024	2824	2929	1617	100%
December 11, 2024	2846	2902	1588	100%
December 12, 2024	3022	2901	1596	100%
December 13, 2024	2959	2857	1616	100%
December 14, 2024	2771	2851	1629	100%
December 15, 2024	2870	2814	1537	100%
December 16, 2024	2929	2911	1598	100%
December 17, 2024	2935	2881	1590	100%
December 18, 2024	2816	2877	1566	100%
December 19, 2024	2896	2876	1574	100%
December 20, 2024	2835	2913	1574	100%
December 21, 2024	2803	2891	1585	100%
December 22, 2024	2803	2838	1532	99%
December 23, 2024	3001	2904	1596	100%
December 24, 2024	3052	2907	1609	100%
December 25, 2024	2862	2905	1609	100%
December 26, 2024	2973	2932	1640	100%
December 27, 2024	2889	2887	1649	100%
December 28, 2024	2801	2891	1631	100%
December 29, 2024	2796	2850	1530	100%
December 30, 2024	2910	3099	1738	100%
December 31, 2024	2816	2904	1709	100%

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic incomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore, it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which were added to the KPIs shown in the previous page:

Online Channel

AIS Bal: 1794 ms

AIS Tra: 1949 ms

PIS Single: 2738 ms

Mobile Channel

AIS Bal: 2684 ms

AIS Tra: 2717 ms

PIS Single: 1404 ms