

DE | norisbank GmbH |
Noris

KPI & Statistics

Dedicated Interface

| | AIS Bal | AIS Tra | PIS Single | Up (AIS) | Up (PIS) | Up (PIIS) | Error Rate |
|---------------|---------|---------|------------|----------|----------|-----------|------------|
| July 1, 2024 | 1200 | 423 | 752 | 100% | 100% | 100% | 0.01 |
| July 2, 2024 | 1229 | 412 | 638 | 100% | 100% | 100% | 0.00 |
| July 3, 2024 | 1210 | 467 | 614 | 100% | 100% | 100% | 0.00 |
| July 4, 2024 | 1199 | 455 | 613 | 100% | 100% | 100% | 0.01 |
| July 5, 2024 | 1202 | 444 | 621 | 100% | 100% | 100% | 0.00 |
| July 6, 2024 | 1215 | 432 | 568 | 100% | 100% | 100% | 0.00 |
| July 7, 2024 | 1234 | 437 | 544 | 97% | 97% | 97% | 0.90 |
| July 8, 2024 | 1213 | 450 | 611 | 100% | 100% | 100% | 0.00 |
| July 9, 2024 | 1202 | 440 | 600 | 100% | 100% | 100% | 0.01 |
| July 10, 2024 | 1215 | 460 | 648 | 100% | 100% | 100% | 0.00 |
| July 11, 2024 | 1199 | 462 | 610 | 100% | 100% | 100% | 0.00 |
| July 12, 2024 | 1217 | 451 | 603 | 100% | 100% | 100% | 0.04 |
| July 13, 2024 | 1182 | 441 | 588 | 100% | 100% | 100% | 0.00 |
| July 14, 2024 | 1181 | 445 | 525 | 100% | 100% | 100% | 0.01 |
| July 15, 2024 | 1210 | 453 | 601 | 100% | 100% | 100% | 0.00 |
| July 16, 2024 | 1190 | 424 | 591 | 100% | 100% | 100% | 0.00 |
| July 17, 2024 | 1208 | 431 | 586 | 100% | 100% | 100% | 0.00 |
| July 18, 2024 | 1210 | 434 | 589 | 100% | 100% | 100% | 0.03 |
| July 19, 2024 | 1207 | 444 | 606 | 100% | 100% | 100% | 0.01 |
| July 20, 2024 | 1272 | 525 | 622 | 100% | 100% | 100% | 0.00 |
| July 21, 2024 | 1168 | 423 | 498 | 100% | 100% | 100% | 0.01 |
| July 22, 2024 | 1205 | 431 | 558 | 100% | 100% | 100% | 0.02 |
| July 23, 2024 | 1210 | 427 | 573 | 100% | 100% | 100% | 0.00 |
| July 24, 2024 | 1197 | 428 | 577 | 100% | 100% | 100% | 0.02 |
| July 25, 2024 | 1196 | 439 | 561 | 100% | 100% | 100% | 0.00 |
| July 26, 2024 | 1200 | 425 | 580 | 100% | 100% | 100% | 0.01 |
| July 27, 2024 | 1178 | 427 | 515 | 100% | 100% | 100% | 0.01 |
| July 28, 2024 | 1177 | 426 | 504 | 100% | 100% | 100% | 0.00 |
| July 29, 2024 | 1226 | 452 | 645 | 100% | 100% | 100% | 0.00 |
| July 30, 2024 | 1187 | 438 | 609 | 100% | 100% | 100% | 0.02 |
| July 31, 2024 | 1199 | 435 | 621 | 100% | 100% | 100% | 0.00 |

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KPI & Statistics

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Dedicated Interface

| | AIS Bal | AIS Tra | PIS Single | Up (AIS) | Up (PIS) | Up (PIIS) | Error Rate |
|-----------------|---------|---------|------------|----------|----------|-----------|------------|
| August 1, 2024 | 1208 | 456 | 594 | 100% | 100% | 100% | 0.00 |
| August 2, 2024 | 1203 | 447 | 586 | 100% | 100% | 100% | 0.01 |
| August 3, 2024 | 1190 | 451 | 525 | 100% | 100% | 100% | 0.02 |
| August 4, 2024 | 1187 | 441 | 512 | 100% | 100% | 100% | 0.05 |
| August 5, 2024 | 1233 | 461 | 574 | 100% | 100% | 100% | 0.01 |
| August 6, 2024 | 1222 | 465 | 575 | 100% | 100% | 100% | 0.01 |
| August 7, 2024 | 1220 | 453 | 560 | 100% | 100% | 100% | 0.19 |
| August 8, 2024 | 1228 | 462 | 602 | 98% | 98% | 98% | 0.30 |
| August 9, 2024 | 1218 | 454 | 545 | 100% | 100% | 100% | 0.01 |
| August 10, 2024 | 1192 | 441 | 535 | 100% | 100% | 100% | 0.02 |
| August 11, 2024 | 1179 | 449 | 506 | 100% | 100% | 100% | 0.01 |
| August 12, 2024 | 1218 | 428 | 584 | 100% | 100% | 100% | 0.00 |
| August 13, 2024 | 1191 | 443 | 544 | 100% | 100% | 100% | 0.00 |
| August 14, 2024 | 1210 | 454 | 597 | 100% | 100% | 100% | 0.01 |
| August 15, 2024 | 1204 | 453 | 551 | 100% | 100% | 100% | 0.03 |
| August 16, 2024 | 1205 | 437 | 548 | 100% | 100% | 100% | 0.01 |
| August 17, 2024 | 1206 | 458 | 546 | 100% | 100% | 100% | 0.20 |
| August 18, 2024 | 1188 | 435 | 550 | 100% | 100% | 100% | 0.00 |
| August 19, 2024 | 1210 | 443 | 557 | 100% | 100% | 100% | 0.01 |
| August 20, 2024 | 1205 | 441 | 556 | 100% | 100% | 100% | 0.00 |
| August 21, 2024 | 1210 | 438 | 568 | 100% | 100% | 100% | 0.01 |
| August 22, 2024 | 1202 | 457 | 539 | 100% | 100% | 100% | 0.10 |
| August 23, 2024 | 1206 | 453 | 540 | 100% | 100% | 100% | 0.01 |
| August 24, 2024 | 1275 | 540 | 714 | 100% | 100% | 100% | 0.00 |
| August 25, 2024 | 1179 | 450 | 526 | 100% | 100% | 100% | 0.00 |
| August 26, 2024 | 1213 | 463 | 580 | 100% | 100% | 100% | 0.00 |
| August 27, 2024 | 1199 | 446 | 573 | 100% | 100% | 100% | 0.00 |
| August 28, 2024 | 1208 | 447 | 586 | 100% | 100% | 100% | 0.00 |
| August 29, 2024 | 1203 | 441 | 571 | 100% | 100% | 100% | 0.00 |
| August 30, 2024 | 1198 | 447 | 596 | 100% | 100% | 100% | 0.01 |
| August 31, 2024 | 1198 | 484 | 568 | 100% | 100% | 100% | 0.01 |

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KPI & Statistics

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Dedicated Interface

| | AIS Bal | AIS Tra | PIS Single | Up (AIS) | Up (PIS) | Up (PIIS) | Error Rate |
|--------------------|---------|---------|------------|----------|----------|-----------|------------|
| September 1, 2024 | 1185 | 442 | 523 | 100% | 100% | 100% | 0.00 |
| September 2, 2024 | 1221 | 477 | 645 | 100% | 100% | 100% | 0.00 |
| September 3, 2024 | 1219 | 467 | 587 | 100% | 100% | 100% | 0.00 |
| September 4, 2024 | 1213 | 475 | 566 | 100% | 100% | 100% | 0.00 |
| September 5, 2024 | 1210 | 466 | 570 | 100% | 100% | 100% | 0.04 |
| September 6, 2024 | 1201 | 460 | 554 | 100% | 100% | 100% | 0.01 |
| September 7, 2024 | 1190 | 469 | 572 | 100% | 100% | 100% | 0.00 |
| September 8, 2024 | 1631 | 461 | 517 | 100% | 100% | 100% | 0.02 |
| September 9, 2024 | 1208 | 449 | 570 | 100% | 100% | 100% | 0.01 |
| September 10, 2024 | 1217 | 448 | 565 | 100% | 100% | 100% | 0.00 |
| September 11, 2024 | 1190 | 446 | 535 | 100% | 100% | 100% | 0.00 |
| September 12, 2024 | 1201 | 458 | 532 | 100% | 100% | 100% | 0.01 |
| September 13, 2024 | 1209 | 455 | 555 | 100% | 100% | 100% | 0.00 |
| September 14, 2024 | 1190 | 441 | 521 | 100% | 100% | 100% | 0.00 |
| September 15, 2024 | 1183 | 433 | 494 | 100% | 100% | 100% | 0.01 |
| September 16, 2024 | 1211 | 474 | 573 | 100% | 100% | 100% | 0.01 |
| September 17, 2024 | 1201 | 448 | 546 | 100% | 100% | 100% | 0.00 |
| September 18, 2024 | 1215 | 447 | 537 | 100% | 100% | 100% | 0.00 |
| September 19, 2024 | 1202 | 441 | 525 | 100% | 100% | 100% | 0.10 |
| September 20, 2024 | 1199 | 444 | 520 | 100% | 100% | 100% | 0.00 |
| September 21, 2024 | 1186 | 445 | 552 | 100% | 100% | 100% | 0.07 |
| September 22, 2024 | 1184 | 436 | 491 | 100% | 100% | 100% | 0.00 |
| September 23, 2024 | 1216 | 451 | 551 | 100% | 100% | 100% | 0.04 |
| September 24, 2024 | 1199 | 435 | 553 | 100% | 100% | 100% | 0.01 |
| September 25, 2024 | 1195 | 430 | 532 | 100% | 100% | 100% | 0.03 |
| September 26, 2024 | 1221 | 454 | 587 | 100% | 100% | 100% | 0.02 |
| September 27, 2024 | 1213 | 451 | 600 | 100% | 100% | 100% | 0.00 |
| September 28, 2024 | 1193 | 448 | 514 | 100% | 100% | 100% | 0.00 |
| September 29, 2024 | 1189 | 437 | 506 | 100% | 100% | 100% | 0.00 |
| September 30, 2024 | 1228 | 450 | 675 | 100% | 100% | 100% | 0.03 |

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KPI & Statistics

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Online Channel

| | AIS Bal | AIS Tra | PIS Single | Up |
|---------------|---------|---------|------------|------|
| July 1, 2024 | 2681 | 2846 | 3181 | 100% |
| July 2, 2024 | 2386 | 2582 | 2998 | 100% |
| July 3, 2024 | 2299 | 2451 | 2976 | 100% |
| July 4, 2024 | 2315 | 2494 | 2976 | 100% |
| July 5, 2024 | 2361 | 2473 | 2984 | 100% |
| July 6, 2024 | 2200 | 2405 | 2987 | 100% |
| July 7, 2024 | 2200 | 2285 | 2917 | 100% |
| July 8, 2024 | 2349 | 2451 | 2993 | 100% |
| July 9, 2024 | 2323 | 2466 | 2979 | 100% |
| July 10, 2024 | 2299 | 2475 | 2975 | 100% |
| July 11, 2024 | 2457 | 2701 | 2993 | 100% |
| July 12, 2024 | 2385 | 2535 | 2974 | 100% |
| July 13, 2024 | 2296 | 2397 | 3006 | 100% |
| July 14, 2024 | 2265 | 2522 | 2923 | 100% |
| July 15, 2024 | 2402 | 2539 | 2980 | 100% |
| July 16, 2024 | 2252 | 2476 | 2970 | 100% |
| July 17, 2024 | 2431 | 2614 | 2974 | 100% |
| July 18, 2024 | 2302 | 2501 | 2963 | 100% |
| July 19, 2024 | 2455 | 2639 | 2971 | 100% |
| July 20, 2024 | 2254 | 2345 | 3026 | 100% |
| July 21, 2024 | 2248 | 2373 | 2913 | 100% |
| July 22, 2024 | 2388 | 2632 | 2969 | 100% |
| July 23, 2024 | 2384 | 2542 | 2965 | 100% |
| July 24, 2024 | 2248 | 2452 | 2959 | 100% |
| July 25, 2024 | 2360 | 2522 | 2976 | 100% |
| July 26, 2024 | 2307 | 2466 | 2988 | 100% |
| July 27, 2024 | 2180 | 2382 | 3035 | 100% |
| July 28, 2024 | 2225 | 2451 | 2921 | 100% |
| July 29, 2024 | 2350 | 2490 | 3020 | 100% |
| July 30, 2024 | 2399 | 2521 | 3019 | 100% |
| July 31, 2024 | 2296 | 2516 | 3023 | 100% |

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KPI & Statistics

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Online Channel

| | AIS Bal | AIS Tra | PIS Single | Up |
|-----------------|---------|---------|------------|------|
| August 1, 2024 | 2438 | 2659 | 3005 | 100% |
| August 2, 2024 | 2367 | 2526 | 2976 | 100% |
| August 3, 2024 | 2220 | 2513 | 3001 | 100% |
| August 4, 2024 | 2266 | 2553 | 2928 | 100% |
| August 5, 2024 | 2392 | 2535 | 2997 | 100% |
| August 6, 2024 | 2305 | 2500 | 2968 | 100% |
| August 7, 2024 | 2311 | 2484 | 2967 | 100% |
| August 8, 2024 | 2317 | 2450 | 2953 | 100% |
| August 9, 2024 | 2362 | 2470 | 2955 | 100% |
| August 10, 2024 | 2285 | 2432 | 2966 | 100% |
| August 11, 2024 | 2257 | 2420 | 2914 | 100% |
| August 12, 2024 | 2376 | 2543 | 3127 | 100% |
| August 13, 2024 | 2537 | 2636 | 3398 | 100% |
| August 14, 2024 | 2441 | 2639 | 3410 | 100% |
| August 15, 2024 | 2433 | 2635 | 3258 | 100% |
| August 16, 2024 | 2493 | 2697 | 2988 | 100% |
| August 17, 2024 | 2360 | 2497 | 2952 | 100% |
| August 18, 2024 | 2302 | 2407 | 2945 | 100% |
| August 19, 2024 | 2380 | 2554 | 2989 | 100% |
| August 20, 2024 | 2359 | 2594 | 2980 | 100% |
| August 21, 2024 | 2323 | 2519 | 2979 | 100% |
| August 22, 2024 | 2470 | 2648 | 2972 | 100% |
| August 23, 2024 | 2381 | 2518 | 2938 | 100% |
| August 24, 2024 | 2394 | 2394 | 2975 | 100% |
| August 25, 2024 | 2261 | 2581 | 2917 | 100% |
| August 26, 2024 | 2378 | 2561 | 2990 | 100% |
| August 27, 2024 | 2456 | 2567 | 3024 | 100% |
| August 28, 2024 | 2448 | 2523 | 2994 | 100% |
| August 29, 2024 | 2440 | 2491 | 3013 | 100% |
| August 30, 2024 | 2544 | 2554 | 3044 | 100% |
| August 31, 2024 | 2408 | 2460 | 3012 | 100% |

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KPI & Statistics

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Online Channel

| | AIS Bal | AIS Tra | PIS Single | Up |
|--------------------|---------|---------|------------|------|
| September 1, 2024 | 2297 | 2471 | 2937 | 100% |
| September 2, 2024 | 2562 | 2829 | 3145 | 100% |
| September 3, 2024 | 2468 | 2670 | 2926 | 100% |
| September 4, 2024 | 2427 | 2540 | 2972 | 100% |
| September 5, 2024 | 2559 | 2745 | 2987 | 100% |
| September 6, 2024 | 2526 | 2868 | 2979 | 100% |
| September 7, 2024 | 2436 | 2515 | 2961 | 100% |
| September 8, 2024 | 2270 | 2436 | 2910 | 100% |
| September 9, 2024 | 2396 | 2556 | 2972 | 100% |
| September 10, 2024 | 2458 | 2655 | 2987 | 100% |
| September 11, 2024 | 2350 | 2471 | 2958 | 100% |
| September 12, 2024 | 2398 | 2489 | 2963 | 100% |
| September 13, 2024 | 2448 | 2653 | 2970 | 100% |
| September 14, 2024 | 2375 | 2508 | 2987 | 100% |
| September 15, 2024 | 2278 | 2461 | 2910 | 100% |
| September 16, 2024 | 2435 | 2569 | 2974 | 100% |
| September 17, 2024 | 2380 | 2530 | 2958 | 100% |
| September 18, 2024 | 2390 | 2494 | 2944 | 100% |
| September 19, 2024 | 2573 | 2663 | 2954 | 100% |
| September 20, 2024 | 2733 | 2909 | 2958 | 100% |
| September 21, 2024 | 2265 | 2422 | 2955 | 100% |
| September 22, 2024 | 2336 | 2474 | 2911 | 100% |
| September 23, 2024 | 2427 | 2598 | 2977 | 100% |
| September 24, 2024 | 2435 | 2576 | 2978 | 100% |
| September 25, 2024 | 2373 | 2484 | 2980 | 100% |
| September 26, 2024 | 2491 | 2576 | 3005 | 100% |
| September 27, 2024 | 2713 | 2836 | 3023 | 100% |
| September 28, 2024 | 2335 | 2512 | 3007 | 100% |
| September 29, 2024 | 2376 | 2551 | 2916 | 100% |
| September 30, 2024 | 2745 | 2838 | 3104 | 100% |

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KPI & Statistics

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Mobile Channel

| | AIS Bal | AIS Tra | PIS Single | Up |
|---------------|---------|---------|------------|------|
| July 1, 2024 | 2876 | 2949 | 1774 | 100% |
| July 2, 2024 | 2740 | 2910 | 1631 | 100% |
| July 3, 2024 | 2749 | 2870 | 1596 | 100% |
| July 4, 2024 | 2732 | 2860 | 1601 | 100% |
| July 5, 2024 | 2728 | 2862 | 1599 | 100% |
| July 6, 2024 | 2747 | 2841 | 1615 | 100% |
| July 7, 2024 | 2806 | 2812 | 1548 | 100% |
| July 8, 2024 | 2760 | 2881 | 1613 | 100% |
| July 9, 2024 | 2748 | 2876 | 1603 | 100% |
| July 10, 2024 | 2762 | 2865 | 1601 | 100% |
| July 11, 2024 | 2772 | 2862 | 1594 | 100% |
| July 12, 2024 | 2977 | 2869 | 1632 | 100% |
| July 13, 2024 | 2797 | 2867 | 1638 | 100% |
| July 14, 2024 | 2731 | 2909 | 1553 | 100% |
| July 15, 2024 | 2768 | 2878 | 1604 | 100% |
| July 16, 2024 | 2733 | 2863 | 1593 | 100% |
| July 17, 2024 | 2733 | 2864 | 1595 | 100% |
| July 18, 2024 | 2740 | 2853 | 1576 | 100% |
| July 19, 2024 | 2751 | 2855 | 1577 | 100% |
| July 20, 2024 | 2727 | 2856 | 1617 | 100% |
| July 21, 2024 | 2729 | 2823 | 1537 | 100% |
| July 22, 2024 | 2771 | 2878 | 1636 | 100% |
| July 23, 2024 | 2730 | 2874 | 1585 | 100% |
| July 24, 2024 | 2725 | 2868 | 1583 | 100% |
| July 25, 2024 | 2727 | 2874 | 1598 | 100% |
| July 26, 2024 | 2731 | 2896 | 1629 | 100% |
| July 27, 2024 | 2731 | 2971 | 1670 | 100% |
| July 28, 2024 | 2779 | 2831 | 1556 | 100% |
| July 29, 2024 | 2917 | 2969 | 1646 | 100% |
| July 30, 2024 | 2879 | 2940 | 2082 | 100% |
| July 31, 2024 | 2911 | 3020 | 1649 | 100% |

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KPI & Statistics

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Mobile Channel

| | AIS Bal | AIS Tra | PIS Single | Up |
|-----------------|---------|---------|------------|------|
| August 1, 2024 | 2892 | 2953 | 1620 | 100% |
| August 2, 2024 | 2732 | 2908 | 1603 | 100% |
| August 3, 2024 | 2732 | 2878 | 1616 | 100% |
| August 4, 2024 | 2731 | 2843 | 1557 | 100% |
| August 5, 2024 | 2962 | 2906 | 1628 | 100% |
| August 6, 2024 | 2732 | 2878 | 1594 | 100% |
| August 7, 2024 | 2725 | 2871 | 1576 | 100% |
| August 8, 2024 | 2724 | 2865 | 1586 | 100% |
| August 9, 2024 | 2724 | 2866 | 1590 | 100% |
| August 10, 2024 | 2729 | 2849 | 1582 | 100% |
| August 11, 2024 | 2952 | 2858 | 1540 | 100% |
| August 12, 2024 | 2782 | 2940 | 1773 | 100% |
| August 13, 2024 | 2951 | 3060 | 2036 | 100% |
| August 14, 2024 | 2919 | 3042 | 1988 | 100% |
| August 15, 2024 | 3010 | 3024 | 1935 | 100% |
| August 16, 2024 | 2980 | 2884 | 1592 | 100% |
| August 17, 2024 | 2725 | 2854 | 1588 | 100% |
| August 18, 2024 | 2727 | 2860 | 1570 | 100% |
| August 19, 2024 | 2882 | 2897 | 1606 | 100% |
| August 20, 2024 | 2957 | 2894 | 1606 | 100% |
| August 21, 2024 | 2866 | 2960 | 1598 | 100% |
| August 22, 2024 | 2743 | 2886 | 1587 | 100% |
| August 23, 2024 | 2820 | 2874 | 1564 | 100% |
| August 24, 2024 | 2727 | 2861 | 1597 | 100% |
| August 25, 2024 | 2727 | 2909 | 1535 | 100% |
| August 26, 2024 | 2798 | 2914 | 1624 | 100% |
| August 27, 2024 | 2733 | 2929 | 1656 | 100% |
| August 28, 2024 | 2882 | 2926 | 1654 | 100% |
| August 29, 2024 | 2904 | 2938 | 1641 | 100% |
| August 30, 2024 | 2797 | 2991 | 1690 | 100% |
| August 31, 2024 | 2730 | 2901 | 1649 | 100% |

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KPI & Statistics

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Mobile Channel

| | AIS Bal | AIS Tra | PIS Single | Up |
|--------------------|---------|---------|------------|------|
| September 1, 2024 | 2733 | 2854 | 1555 | 100% |
| September 2, 2024 | 2796 | 3070 | 1737 | 100% |
| September 3, 2024 | 2733 | 2931 | 1625 | 100% |
| September 4, 2024 | 2740 | 2907 | 1587 | 100% |
| September 5, 2024 | 2726 | 2817 | 1592 | 100% |
| September 6, 2024 | 2734 | 2899 | 1576 | 100% |
| September 7, 2024 | 3993 | 2883 | 1590 | 100% |
| September 8, 2024 | 2734 | 2852 | 1528 | 100% |
| September 9, 2024 | 2763 | 2906 | 1605 | 100% |
| September 10, 2024 | 2741 | 2915 | 1610 | 100% |
| September 11, 2024 | 2747 | 2887 | 1590 | 100% |
| September 12, 2024 | 2823 | 2888 | 1587 | 100% |
| September 13, 2024 | 2785 | 2983 | 1600 | 100% |
| September 14, 2024 | 2784 | 2960 | 1614 | 100% |
| September 15, 2024 | 2871 | 2975 | 1547 | 100% |
| September 16, 2024 | 2786 | 2893 | 1588 | 100% |
| September 17, 2024 | 2774 | 2869 | 1581 | 100% |
| September 18, 2024 | 2730 | 2866 | 1564 | 100% |
| September 19, 2024 | 2750 | 2865 | 1564 | 100% |
| September 20, 2024 | 2730 | 2868 | 1571 | 100% |
| September 21, 2024 | 2725 | 2881 | 1580 | 100% |
| September 22, 2024 | 2725 | 2832 | 1533 | 99% |
| September 23, 2024 | 2822 | 2891 | 1594 | 100% |
| September 24, 2024 | 2831 | 2890 | 1600 | 100% |
| September 25, 2024 | 2840 | 2891 | 1602 | 100% |
| September 26, 2024 | 2804 | 2915 | 1634 | 100% |
| September 27, 2024 | 2759 | 2880 | 1635 | 100% |
| September 28, 2024 | 2725 | 2880 | 1616 | 100% |
| September 29, 2024 | 2724 | 2965 | 1531 | 100% |
| September 30, 2024 | 2810 | 3079 | 1719 | 100% |

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic incomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore, it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which added to the KPIs shown in the previous page:

Online Channel

AIS Bal: 1794 ms

AIS Tra: 1949 ms

PIS Single: 2738
ms

Mobile Channel

AIS Bal: 2684 ms

AIS Tra: 2717 ms

PIS Single: 1404
ms